



NYERI WATER AND SEWERAGE COMPANY LIMITED CONSUMER AGREEMENT FORM

Managing Director,
Nyeri Water & Sewerage Company Ltd,
P.O. Box 1520-10100,
NYERI.

Applicant's Name

ID NO..... TEL: NO.

P.O. BoxCODETOWN..... PIN NO

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Expected number of water users

Do you have any special need (Yes/No) if yes describe?

- i) Visual:.....
- ii) Deaf:.....
- iii) Physical disability:.....

New Connection Change of Tenancy

Plot No. House No.....

Estate..... Owner.....

1 GENERAL CONDITIONS

- (a) I hereby apply for a water connection to the above premises location. I understand that the connection will be made after your approval on payment of all fees and charges due by the applicant. I agree by the current water tariffs and undertakers by- laws and regulations relating to water supply. I also understand the pipes and fittings so used in the supply will become the property of the Company up to the water meter for purpose of operations and I will also assume the responsibility of the water meter.
- (b) I will allow authorized Nyewasco personnel entry into the premises of supply for purpose of reading the meter and inspecting the installation to ascertain that the same is in good working order.

Applicant's Signature Date.....20

2. LANDLORD OR AGENTS CERTIFICATE

I Mr / Mrs / Miss of P.O. Box code..... being the owner of the above plot do hereby confirm that the applicant is my tenant at the above premises hereby undertake to assist the Company if need be in ensuring that all dues to the Company as a result of this agreement are fully paid to the Company by the applicant.

Signature:Date:20.....

3. NYERI COUNTY GOVERNMENT APPROVAL

The applicant has fulfilled all the County Government requirements and qualifies for a new water connection.

County Government Officer-----signature-----Date-----
Stamp----

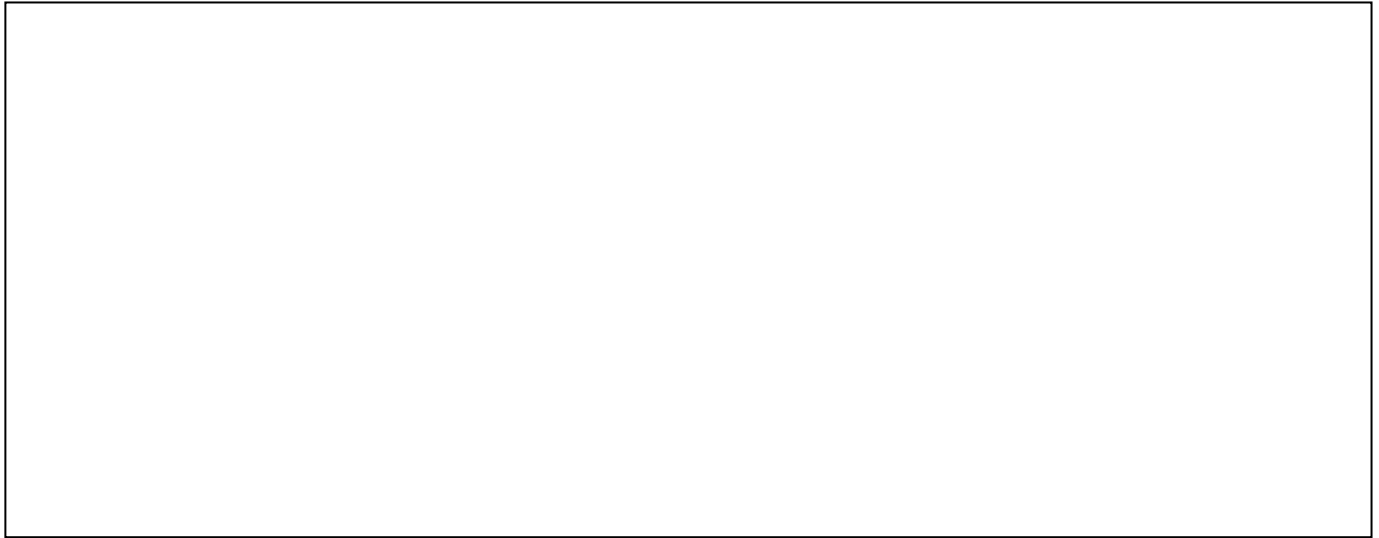
Nyewasco Customer Enquiries; New Water Account No-----Receipt No-----

Officers Name-----Signature-----Date-----

OFFICIAL USE ONLY.

4. **CUSTOMER SURVEY DETAILS**

SITE SKETCH



State the immediate connection details

Connection number																				
Meter serial number																				

I have carried out the survey and certified the following:

- No other connection before
- There is an appropriate service line nearby
- The meter position will be as per the company policy
- Status of the connection is correct

Surveyed by..... Signature..... Date.....

5. **METERING UNIT**

Existing distribution line diametermm. Required service line

Length service of service pipe materials class

Deposit receipt No. Labor receiptMaterial receipt

Meter sizeMeter serial No.....Initial reading

Installation date

Signature of water ForemanDate

Installation OfficerSignature

6. **SEWERAGE UNIT**

Premises to be charged sewer services **yes** or **no**

Signature:..... Date: 20

7. **TYPE OF SANITATION SYSTEM**

- Septic tank Ventilated improved pit latrine Traditional pit latrine
- Other Traditional pit latrine Sewered Other Specify

8. **METER READING UNIT**

Zone No.....Walk No..... Connection
Number

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9. **CONSUMER CATEGORY AND PAYMENTS**

(a) Domestic Connections Charges (Kshs)	
Application form	100.00
Deposit (Refundable)	2,000.00
Labour	800.00
Transport	200.00
Other charges	
Total	
Receipt No.	

(b) Commercial Connections Charges (Kshs)	
Application form	100.00
Deposit (Refundable)	3,000.00
Labour	800.00
Transport	200.00
Other charges	
Total	
Receipt No.	

(c)Connections Charges (Kshs)	
Application form	100.00
Deposit (Refundable)	
Labour	
Transport	
Other charges	
Total	
Receipt No.	

Note: All other money are non refundable except the deposit

10. **BILLING SERVICES UNIT**

New Account No. Old Account No if any

Outstanding Balance Kshs in the name of

SignatureDate.....

11. **BILLING UNIT**

Connection initialized in the Computer by

First billing due for the month ofyear 20.....

SignatureDate.....20.....

CONDITIONS OF SUPPLY

- a) The Nyeri water Company here-in-after referred to as “Water Services Provider” will from time to time amend these conditions as will be deemed.
- b) Applications for execution on of works will, as a rule, be dealt with in order of priority of date, but the Water Services Provider reserves the right of executing the work in the manner and at the time best suited to its conveniences.

- c) All charges shall be payable on demand.
- d) If any account is overdue, the water supply shall be cut off without further notice and provision proceedings taken to recover the charges due.
- e) Any changes in the charges shall be notified in the Gazette and addition details thereof shall be sent to each consumer with the monthly account proceeding such change.
- f) The Water Services Provider shall have the right forthwith and without notice to terminate the agreement for any branch by the consumer conditions of supply but without prejudice to any present right against the consumer including the right to take proceedings.
- g) No Consumer shall use, or permit to be used and other supplied pursuant of an application made by him under regulations of these Regulations except for such use as specified by him in his application.
- h) No Consumer shall convey, or permit to be conveyed by any means whatsoever, for use outside his plot, or for sale any water supplied to him by the Water Undertaker.
- i) The Consumer shall meet all charges in respect of water supplied in pursuance of this application and Consumers Agreement until such time as the supply is disconnected by a written request made by him.

I have read and understood the above conditions and will abide by them with no omission or exemption.

Customer Signature **Date**.....20

For and on behalf of **NYERI WATER & SEWERAGE COMPANY LTD**

Signature.....**Designation** **Date**.....20