



WATSAN FOCUS

A Publication by Nyeri Water and Sanitation Company

SANITATION FOR ALL: KENYA SANITATION CONFERENCE 2019

The Principal Secretary in the ministry of Water, Sanitation and Irrigation presided over a cheque presentation ceremony of a subsidy worth Ksh.45 million to Nyeri Water and Sanitation Company Ltd on 31st January 2020 at the governor's office, Nyeri.

The company qualified for a subsidy after completion of phase 1 of Output Based Aid project which established infrastructure for sewer extension. The company was required to satisfy laid down requirements by Water Sector Trust Fund first before qualifying for the subsidy, a task it completed successfully. The Chief Executive Officer of WSTF Ismail Fahmy M. Shaiye commended the company for completing OBA 1 project in the recommended time and standards hence qualifying for the same. The project is being constructed at cost of Ksh. 283 million which was financed through a commercial loan. The company is embarking on the second phase of the OBA project which involves physical connections of individual households to the sewer line. This is in a bid to improve sanitation standards in Nyeri county. Upon completion, the project which is targeting approximately 3000 individual households will increase sewer connections from 25%-30%.



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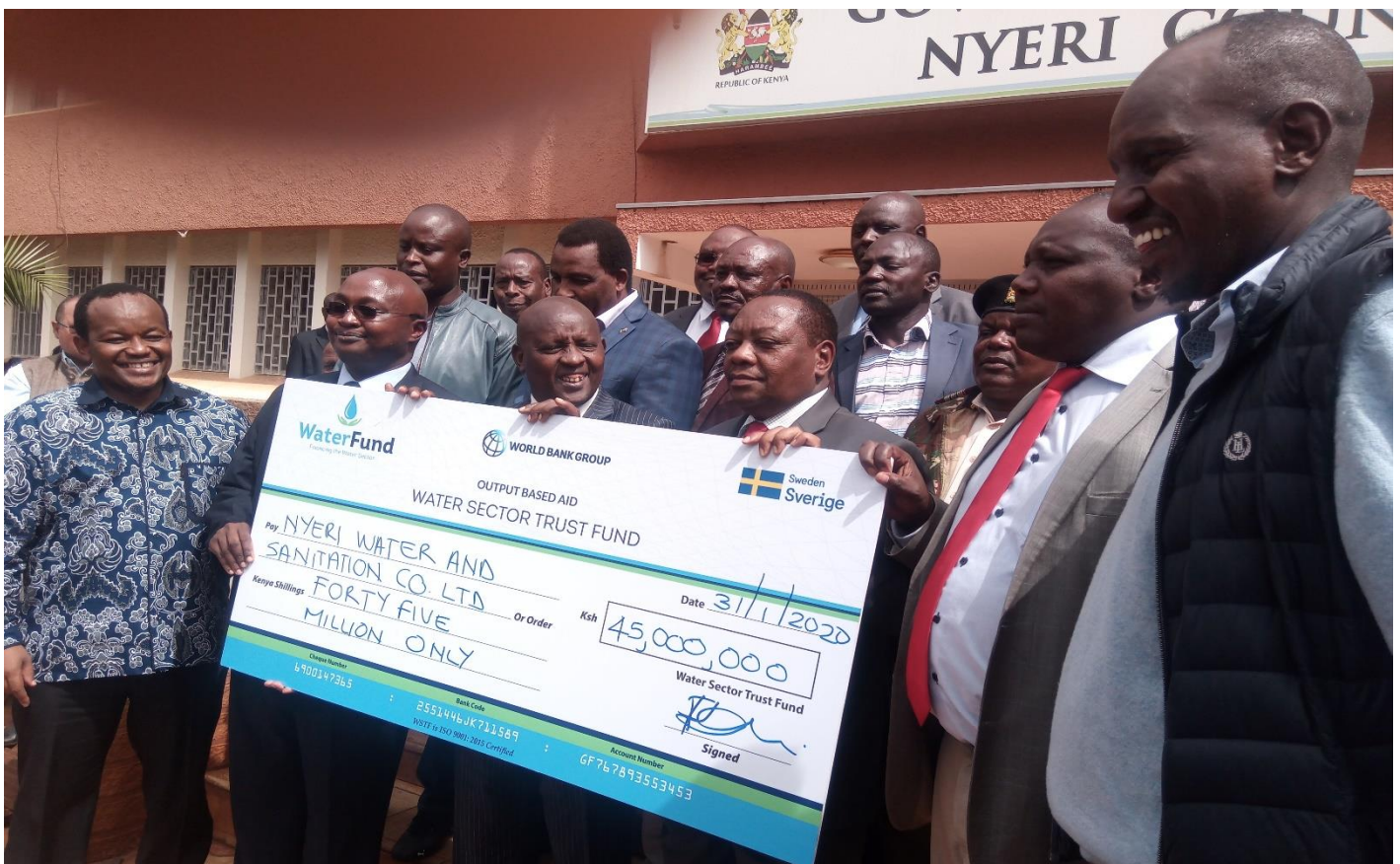
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Nyeri Water and Sanitation Company

Speaking while receiving the cheque on behalf of the company, Nyeri county governor H.E Hon. Mutahi Kahiga commended the management of NYEWASCO for exemplary leadership exhibited which has seen it maintain the number 1 position for 11 consecutive years according to Water Sector Regulatory Board performance impact report which is published annually. The company is also the reigning Non Revenue Water champions which stands at 14%; the lowest in the country. On his part, the principal secretary Joseph W. Irungu applauded the company for work well done terming it lightly as a 'miracle in the water sector'. He urged the management and the entire staff to continue in the same spirit and strive to achieve more as there is always room for improvement. Also present were members of parliament for Kieni and Nyeri town constituency Hon. Kanini Kega and Hon. Ngunjiri Wambugu respectively, the chairman board of directors Wasreb Hon. Joshua Irungu, CEO WASREB Eng Robert Gakubia, CEO WRA Mohammed M. shurie, chair and CEO NWAHA, CEO NIA, Chairman BOD Patrick Munuhe, MD Peter Gichaaga and senior management staff NYEWASCO, CEC Water, Environment, Natural Resources & Sanitation Nyeri county Fred Kinyua and other senior managers from different departments of the ministry of Water, Sanitation and Irrigation.



WASREB Lauds NYEWASCO

Nyeri Governor HE. Hon. Mutahi Kahiga attributes the good performance of Nyeri Water and Sanitation Company Ltd to good corporate governance. He lauded the board of directors, senior management and the entire staff of NYEWASCO for the exemplary performance of the company for the last 11 years according to the Water Services Regulatory Board performance impact report. The evaluation is done annually. WASREB was in the county on 29th January on a utility turn around exercise during which they paid a courtesy call to H.E the governor.

The governor reiterated his commitment to support all the companies providing clean, safe water to the residents of Nyeri County. He also urged the companies to put more emphasis on re- afforestation and conservation of water towers as a long term solution to water shortages.

NYEWASCO is the reigning NRW champion which stands at 14% at the moment.

The chairman of the board of directors of WASREB Hon. Joshua Irungu urged the company to maintain the admirable low levels of NRW and added that they recognize the effort put on the same. He also urged the county government as well as all residents of Nyeri county to conserve the water towers found in the county. Nyeri county is home to the Aberdares and Mt. Kenya water towers.

Speaking at the meeting, the chairman of the board of directors Nyeri Water and Sanitation Company Ltd said that his board is committed to the company's core mandate of providing clean and waste water services efficiently to its customers. He added that the company is on course in implementing the strategic plan 2017/2021. In this regard the company has completed the first phase of OBA1 which established infrastructure for extending sewer connections to more customers. The second phase of the project is ongoing which involves physical connections of customer's households to the main sewer line. The project is at 80% completion. Upon completion, it will increase sewer coverage from an average of 25% to 30% adding approximately 3000 customers to the sewer network.

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(Blank forms available at our Customer Care Center)
2. Copy of pin certificate
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5. Application fee of Ksh.100 (nonrefundable)
6. Turn on fee of Ksh.200 (nonrefundable)



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WASREB BOD courtesy call to H.E Hon. Mutahi Kahiga



NYEWASCO Chair Patrick Munuhe with MD Peter Gichaaga during the round table meeting at the Governor's office

Nyeri Water and Sanitation Company



The new and operational King'ong'o Pumping Station

Debunking the Sewer Myth

The King'ong'o Sewer Pumping Station is fully operational. Contrary to the common belief that associates Sewer with filthy environments, the Pumping Station is nothing but picturesque. From the neatly manicured lawns, to the well-designed plant, you would be forgiven to think that you are in a five-star hotel. The company is tackling Sanitation issues in its area of operations hands on. The ongoing OBAll Project is expected to be completed in March 2020. Currently, the project works stand at approximately 80%. OBAll has a target of about 3000 physical connections to households in Nyeri town. King'ong'o Sewer Pumping Station has a capacity of approximately 2000 cubic meters per day and serves Gatende/ Garden Estate and the environs. Other areas that are covered by the project are; Classic/ Ngangarithi, Kamakwa/ Kandara and Ruring'u/ Skuta.




Piping at King'ong'o Pumping Station

Nyeri Water and Sanitation Company

Partnering with Nyeri Hospice to add Quality to Life of the Terminally Ill



Nyeri Water and Sanitation Company Ltd is a responsible corporate citizen. We treasure the society in which we operate. As such, we deliberately engage, contribute or participate in all relevant events within our immediate environment. On 19th December 2019, we visited the Nyeri Hospice to support them in their quest to provide palliative care to the terminally ill and vulnerable members of our society. We will continue working hand in hand with Nyeri Hospice to promote nursing care to patients who need it the most.



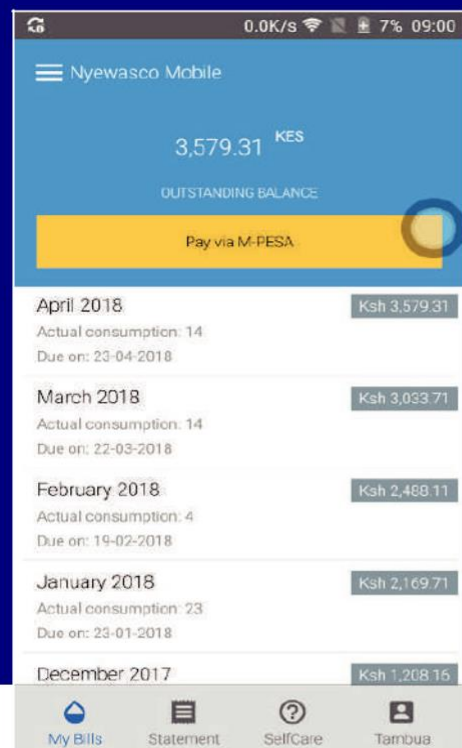
Tips to save water at home.

Practice responsible use of water at home by following these tips:

- Repair leaky plumbing fixtures, e.g., showers, toilets, and internal and external tapware.
- Take shorter showers.
- Do not run the tap while brushing your teeth; instead, turn the water on only when needed or fetch water in a glass.
- Use a bucket when washing your car at home instead of a hose pipe.
- Recycle water from your kitchen sink to your kitchen garden.
- Let's preserve water resources. We can all play a key role beginning at home. The more water conserved, the more we will have to deliver to your taps all year round.

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Equipment at the Lab

Nyeri Water and Sanitation Company

The Technical Team Doing What They Do Best

The technical department embarked on pipe repairs in many different areas as need arose during the festive season as well as the month of January. Most of these repairs are occasioned by pipe bursts. Some of the pipe bursts are caused by human activities such as road construction. Our customers in some sections of Mathira constituency have experienced service interruption due to such activities. The company has reached out the resident engineer of the construction company to expedite the works so that normal supply resumes.



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For Quality Water & Sanitation Services...

Nairobi Water Benchmark Exercise on HIV/AIDS Policy

Human Resource is the back bone of every organization. The company hosted The HIV/Aids Committee members from Nairobi Water on when they paid us a courtesy visit to learn more about our HIV/Aids policy at the work place. NYEWASCO acknowledges the seriousness of the HIV and AIDS pandemic and the significant impact of the same in the place of work. Thus, the company has a HIV & AIDS workplace policy which is instrumental in helping to prevent the spread of the epidemic, mitigate its impact on workers and their families and provide social support to help them cope with the disease. It covers key principles such as the recognition of HIV /AIDS as a workplace issue, prevention, non-discrimination in employment, gender equality, screening and confidentiality, care and support as the basis for addressing the epidemic in the workplace. Other companies in the water sector are alive to this fact and our counterparts from Nairobi Water paid us a courtesy call to benchmark on the effectiveness of the policy as they work on their own. During the visit, the committee were informed of the purpose, objective and scope of the policy among other aspects. They enjoyed a highly interactive session with members of the HIV/AIDS committee of NYEWASCO.



Members of the HIV/AIDS committee (Nairobi Water) during the benchmarking mission

Events that shaped 2019

CUSTOMER SERVICE WEEK



GIFTING SOCIAL MEDIA USERS



STAFF PARTY





VISIT TO THE PROVINCIAL GENERAL HOSPITAL



WASCO GAMES 2019 (10TH EDITION)





ASK SHOW 2019 CENTRAL REGION



The Board of Directors, the Management team and all staff would like to appreciate our esteemed customers for their continued support in helping us achieve the lowest NRW ratio among all Water Services Providers in Kenya. (Non-Revenue Water Management Annual Report 2017/2018). You are an amazing part of the NRW management Champions. We would like to urge all of you to continue reporting any water leakages promptly so as to enable us maintain constant supply of potable water to your households. This will also help in ensuring that you only pay for water that you have used.

REACH US ON OUR HOTLINE: 0734732481.



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January 2020

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