

WATSAN FOCUS

SANITATION FOR ALL

Upscaling Basic Sanitation for The Urban Poor (UBSUP)

NYEWASCO is in the initial stages of implementing the Upscaling Basic Sanitation for the Urban Poor (UBSUP) programme, which is a country-wide up-scaling intervention aimed at providing access to basic household sanitation in urban low income areas of Kenya. UBSUP is anchored at the Water Sector Trust Fund with technical support from GIZ and funding from the Bill and Melinda Gates Foundation and the German Government through the German Development Bank (KfW). The programme is implemented by licensed Water Services Providers (WSP/utilities) and covers the entire sanitation service chain. UBSUP undertakes the scaling up of the following activities: promotion of improved toilets at household level, involvement of the private sector to provide emptying and transport services where applicable and implementation of Decentralised Treatment Facilities (DTF) to offer treatment and safe disposal of the faecal sludge. UBSUP aims to provide sustainable sanitation for at least 400,000 people. It is currently ongoing in the Witemere area.



The UBSUP Project Execution team



Ongoing registration process

Off Kenyatta Road, Behind Nyeri County Fire Offices, P.O. Box 1520-10100 Nyeri Kenya Tel 061-2034548/4623/4622/4617/ 0722-461359/0734-732481: Fax 2032734 - Email info@nyewasco.co.ke - Website www.nyewasco.co.ke



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A loving  *tribute for*

**MRS. PATRICIA WANGUI
GICHARU (KUI)**

...

1968 ~ February 10, 2020

With your kindness and friendship, you filled our hearts with joy. You were so enthusiastic about life and a wonderful influence on us.

We thank the good Lord every day that we had you in His glory and beauty and thus we celebrate a life well lived.

We will miss you more than words can say and we are assured that you'll always be with us in Spirit.

Fare thee well colleague.

Celebrating The Legacy of Kui



MD giving a message of condolence at the requiem service



Final sendoff

We attended a requiem service for our departed colleague Ms. Patricia Wangui Gicharu at P.C.E.A Ruring'u on 17th February 2020 and later laid her to rest at her home in Ndakaini; Marua village, Nyeri County. She was a dedicated team member who executed her duties with enthusiasm and commitment.

Patricia was committed to her work and had a charming smile for everyone.

As a receptionist, she was very welcoming to customers and many of them couldn't help praising her posthumously as witnessed on the company's official Facebook page.

Fare thee well Patricia. May God rest your soul in eternal peace.



Upscaling Basic Sanitation for The Urban Poor (UBSUP)

The Upscaling Basic Sanitation for the Urban Poor (UBSUP) programme is a proven solution for improving access to household sanitation in poor urban areas of Kenya, covering the entire sanitation chain from toilet to treatment. UBSUP is anchored at the Water Sector Trust Fund (WSTF), the financing institution responsible for developing water and sanitation services in marginalized and underserved areas of Kenya, and implemented through formal water service providers.

In Nyeri, the target of the project is to construct 200 Safisan toilets which meet the minimum standards set by WSTF. It is expected to serve approximately 2000 beneficiaries in the project area (Witemere). The registration process which has been ongoing since late 2019 has borne fruits whereby 120 households have already been enlisted to benefit from the upgrade. There are Social animators who have been deployed in the targeted area to facilitate the registration process.

The registration process involves approaching each resident within Witemere and explaining the requirements and benefits of the Safisan toilets. The social animator then checks the toilets that are currently being used to ascertain that they require an upgrade. They also inspect the toilet to determine whether it can be renovated or it will require a complete overhaul so as to meet the Safisan standards. In the event that a client requires to construct a new toilet, they will be reimbursed with Ksh. 20,000 once construction is complete and the necessary inspection and appraisal is conducted. On the other hand, Ksh. 15,000 will be given to the clients that require to renovate their toilets.

The Company is committed to improving sanitation standards in all areas of within its service area. This is in line with its strategic objective 4 in the strategic plan 2017-2021 which states that the company will provide water and sanitation services in an efficient, effective, affordable and sustainable manner.



One of the identified toilets to be reconstructed



One of the social animators registering a client

Water Kiosks

In a bid to improve universal access to clean and safe drinking water to residents living in low income areas within her service area, the company has established water kiosks that dispense water at an affordable cost. This is in tandem with her Pro-poor policy. These kiosks are strategically located in centralized areas where residents buy water at Ksh 2 for a 20 litre jerry can and Ksh 3 for a 30 litre jerry can. The pricing has been reduced to the bare minimum so as to ensure affordability.

The constitution of Kenya 2010, United Nations Sustainable Development goal number 6 and Vision 2030 express the right of every citizen to access to clean, safe drinking water. Such water kiosks are found in Kiawara; Mweiga, Chania, Mathari Witemere and Bluevalley.



Have you moved houses? Need a new account?

Requirements for change of tenancy meter application;

1. Duly filled application form
(Blank forms available at our Customer Care Center)
2. Copy of pin certificate
3. Copy of identity card
4. Deposit of Ksh.2000.00 (refundable)
5. Application fee of Ksh.100 (nonrefundable)
6. Turn on fee of Ksh.200 (nonrefundable)



Visit our offices for same day service.



REQUIREMENTS FOR A NEW WATER CONNECTION

1. Copy of your KRA pin certificate.
2. Copy of your National ID
3. Copy of the land's Title deed or chief's/subchief's letter indicating applicant's land ownership.
4. Deposit of Ksh.2000 (refundable)
5. Application fee of Ksh.100 (non-refundable)
6. Turn on fee of Ksh.200 (non-refundable)
7. Labour cost of Ksh.800
8. Additional cost of materials facilitating the connection

Kindly submit the above documents at the New Connection desk at our customer service center.



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Nyeri Water and Sanitation Company

Staff Welfare Group Gets New Chair



The Staff Welfare group bid the outgoing chair Silas Muthami Mathu goodbye. His departure was occasioned by his retirement from the company in late December 2019. He served the group for 13 consecutive years. He handed over the instruments of power to the current chair Jessee Kamau Murage on December 20th 2019.

The main objective of the staff Welfare Group is to assist members in times of need.



SANITATION FOR ALL

THREE SIMPLE GUIDELINES ON HOW TO WASH YOUR HANDS PROPERLY

- 1 WET**
Wet your hands with clean, running water (warm or cold), turn off the tap, and apply soap then lather them by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
- 2 SCRUB**
Scrub your hands for at least 20 seconds. Need a timer? Hum the "Happy Birthday" song from beginning to end twice.
- 3 RINSE**
Rinse your hands well under clean, running water and Dry them using a clean towel or air dry them.



CONNECT WITH US



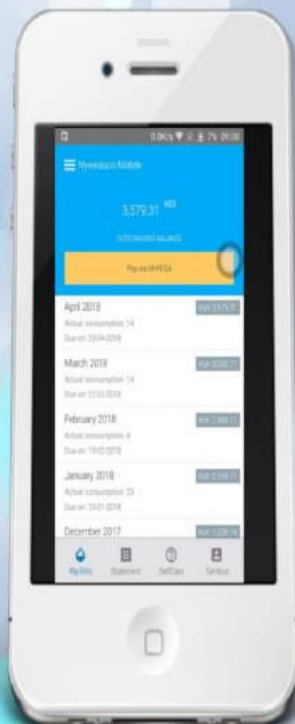

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The freedom to manage your water account from anywhere is finally here!

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Download on the App Store

Nyeri Water and Sanitation Company

The Journey to ISO 9001:2015 Re-Certification Begins

The journey to ISO 9001:2015 re-certification kicked off on 21st Feb 2020 with the arrival of the audit team at the company's premises. An opening meeting was conducted to brief the auditees of the objectives of the audit which commenced thereafter.

The audit was successfully completed on 22nd February 2020 and a closing meeting was held between the auditee and the auditors.

The auditors thanked the management for proper facilitation which saw the objectives of the audit being met on time.

The company was first ISO 9001:2008 certified in January 2017 and later transitioned to ISO 9001:2015 in 2018.



Did you know that we have a state of the art **ISO 17025:2017** accredited Lab which doubles up as an approved NEMA reference Lab?

We offer the following services;

1. Sampling of fresh water
2. Sampling of waste water

We sample for Physical, Chemical and Bacterial Parameters.

Our staffs are highly trained and accurate results are guaranteed.

Visit us today and see for yourself!



ISO accredited lab at Kamakwa



Equipment at the Lab



Nyeri Water & Sanitation Company Limited

INQUIRE YOUR

WATER BILL

Instantly, Dial
***483*60#**

For Quality Water

You can also download our Nyewasco App from google play store 

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Nyeri Water and Sanitation Company

The Technical Team Doing What They Do Best

The technical department embarks on pipe repairs in many different areas as need arises to ensure uninterrupted supply of water throughout. Most of these repairs are occasioned by pipe bursts. Some of the pipe bursts are caused by human activities such as land tilling. Our customers in some sections of Mweiga, Njeng'u, Treetops hotel and neighboring areas have experienced service interruption due to such activities. The company urges our customers to report pipe bursts and water outages to our customer care representatives by calling our emergency number (0734732481).



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PAYBILL

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ACC. NO.

**FIRST FIVE digits of your
NYEWASCO account number**

PO BOX 1520-10100, NYERI
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0734 732 481 | 0722 461 359

For Quality Water & Sanitation Services...

The Board of Directors, the Management team and all staff would like to appreciate our esteemed customers for their continued support in helping us achieve the lowest NRW ratio among all Water Services Providers in Kenya. (Non-Revenue Water Management Annual Report 2017/2018). You are an amazing part of the NRW management Champions. We would like to urge all of you to continue reporting any water leakages promptly so as to enable us maintain constant supply of potable water to your households. This will also help in ensuring that you only pay for water that you have used.

REACH US ON OUR HOTLINE: 0734732481.



VISION

A World class Water and Sanitation
Services Provider



MISSION

To provide quality water, sanitation and allied
services at commercially and economically
sustainable levels through application of
outstanding processes and technology to the delight
of our customers and other stakeholders

NYERI WATER AND SANITATION COMPANY

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A Publication by Nyeri Water and Sanitation Company

February 2020 Issue No.6

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