

WATSAN FOCUS

Stepping Up Hand-washing in Nyeri Town

As a responsible corporate citizen, NYEWASCO is playing an active role in the efforts of combating the spread of COVID-19 in the country. This has been achieved through provision of hand washing facilities as well as sanitizers for members of staff as well as customers visiting the premises.

In addition, the company has set up free handwashing points for the general public at all the Matatu terminus, public parks and health facilities within Nyeri Central Sub-County.

Further, the company is carrying out an online sensitization campaign whereby customers are informed on precautionary measures to take so as to curb the spread of Corona Virus. Other relevant topics such as effective hand washing techniques are covered.

In consultation with the National and County Government of Nyeri, the company waived water bills for Witemere customers for the next 30 days with effect March 18th 2020. Witemere is a low income, densely populated area in Nyeri town. This will enhance hand washing for the residents and by extension help in the fight against possible spread of the virus.



MD Peter Gichaaga Commissioning a Hand-washing Point at Nyahururu Bus Terminus

Off Kenyatta Road, Behind Nyeri County Fire Offices, P.O. Box 1520-10100 Nyeri Kenya Tel 061-2034548/4623/4622/4617/ 0722-461359/0734-732481: Fax 2032734 - Email info@nyewasco.co.ke - Website www.nyewasco.co.ke



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Kamukunji Traders Hand-wash Sensitization Exercise



In an effort to curb the spread of the COVID-19 Virus in the Country, Nyeri Water and Sanitation Company Ltd has identified several strategic areas in Nyeri Central Sub-County and constructed 34 hand washing points for the general public free of charge. The water is also safe for drinking.

The cost of construction and water used will be catered for by the Corporate Social Responsibility account of the company. Speaking during the launch of the initiative, Managing Director Peter Gichaaga reached out to other corporate bodies within Nyeri to come out and support the 'Water for all' campaign. He reiterated the company's commitment to ensure few or no supply interruptions even as the country grapples with the effects of the COVID-19. He was speaking at the Kamukunji market where NYEWASCO staff conducted a hand washing sensitization campaign. The traders were taught the importance of washing their hands with soap and clean water and to observe other guidelines given by the Ministry of Health so as to flatten the spread curve of COVID-19.



Body Temperature monitoring for everyone accessing the premises



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TOLL FREE NO. 0800721095

Reach us on these other channels for quick response:

 0734732481	 @water_nyeri
 *483*60#	 info@nyewasco.co.ke customer@nyewasco.co.ke
 @nyewasco	 www.nyewasco.co.ke

Low Income Residents Benefit from a 30 Days Water Bill Waiver

Nyeri Water and Sanitation Company Ltd waived water bills for her customers who reside in Witemere area for 30 days.

Witemere is an informal settlement in Nyeri town. Speaking during the event, MD Peter Gichaaga said that the company is cognizant with the fact that water is an essential service and every member of the community needed it now more than ever. He assured customers that his team would ensure steady supply of the commodity with few or no interruptions at all.

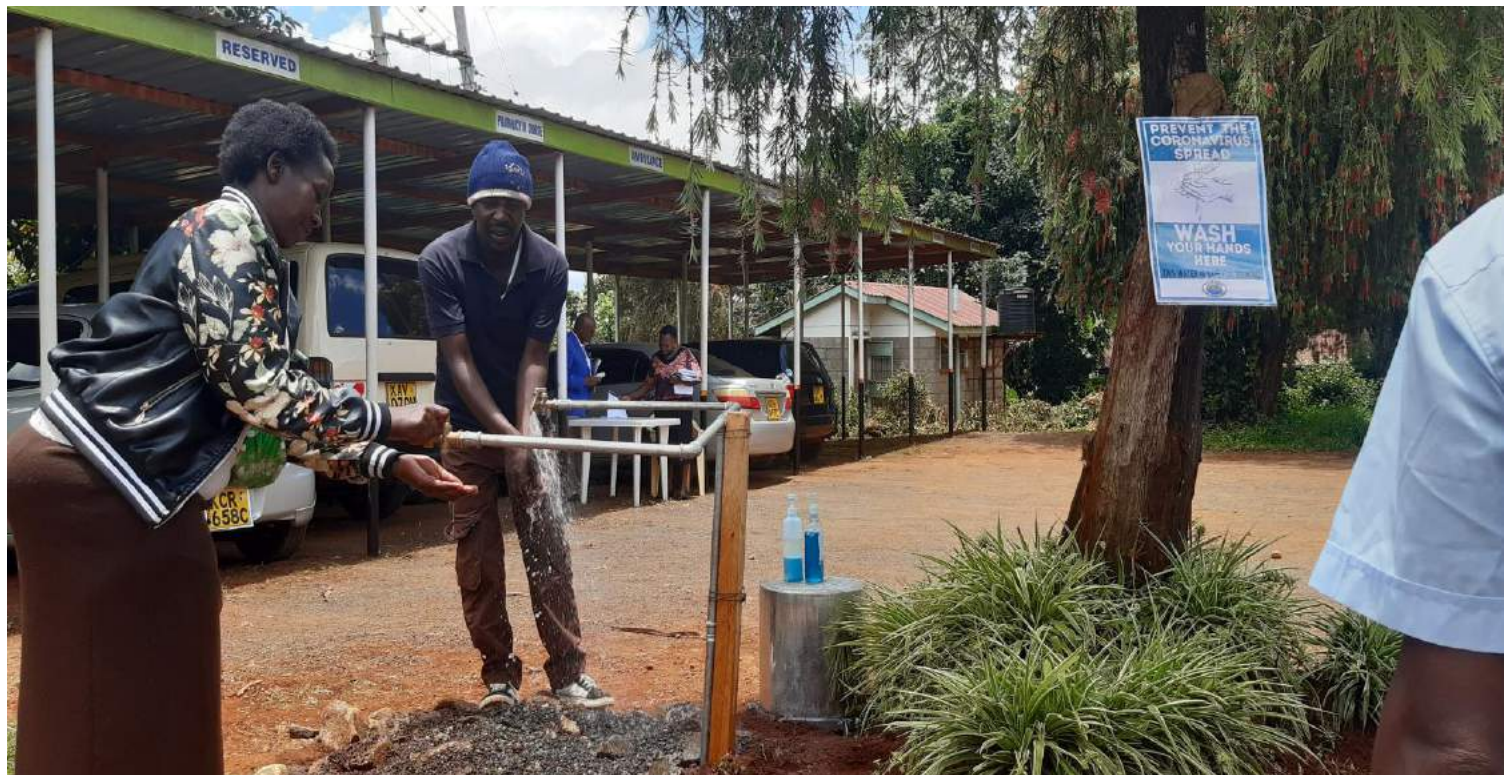
“We need to adhere to the guidelines given by the Ministry of Health as far as preventing the spread of Corona Virus is concerned. As such in consultation with the County and National Government, our customers in Witemere will enjoy a 30-day waiver effective today 18th March 2020. This is in a bid to promote our water for all campaign.”

The MD also thanked Nyeri County Governor H.E Hon. Mutahi Kahiga for his unwavering support of the company’s efforts of providing clean, safe drinking water to the residents of Nyeri town.

Nyeri County Commissioner Loyford Kibaara also visited the area and paid a one-month bill for a water ATM that dispenses water to residents who do not have household connections on a prepaid basis. “This will ensure 24-hour access to clean water for the residents for the next 30 days” Kibaara said.



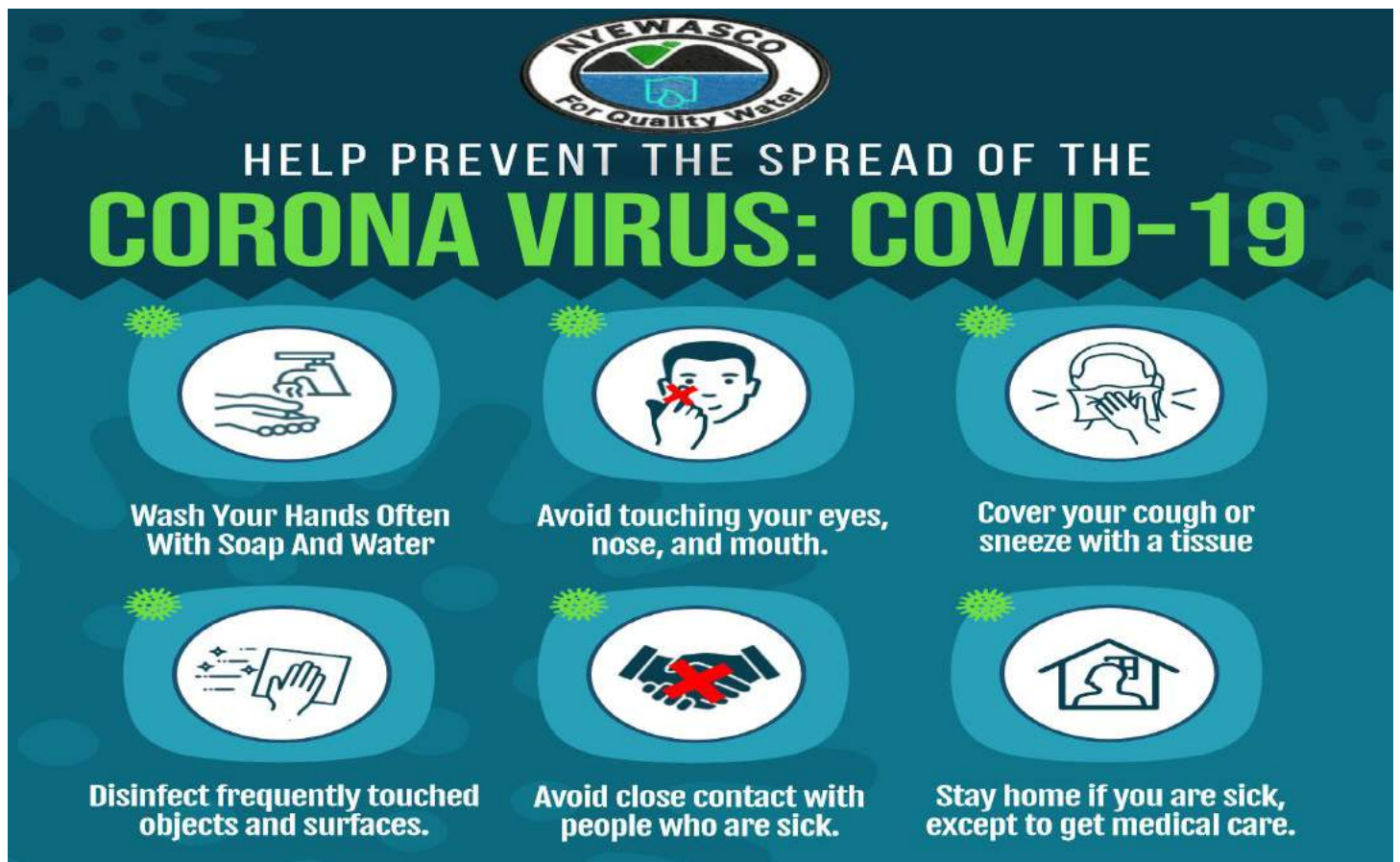
Majengo Sub Chief Ms. Mary Gitonga representing County Commissioner at the Water ATM



Hand washing Point at Nyeri Health Centre

Materials from COVID-19 online sensitization campaign

Nyeri Water and Sanitation Company Ltd has engaged in an online sensitization exercise which involves dissemination of information on precautionary measures residents and our customers need to take in this period of COVID-19 pandemic. The campaign involves creation of visual aids consisting of simple messages on different topics related to the pandemic. These visual aids are then shared on different platforms which include the official company Facebook page, Website and Twitter handle. The campaign is aimed at reaching a large number of viewers and the e-cards are sharable.





Provision of Quality Water and Sanitation services

PRESS STATEMENT

In a bid to curb the spread of the Corona Virus and in consultation with the National and County Governments', Nyeri Water and Sanitation Company Ltd (NYEWASCO) has waived water bills in Witemere area for the next thirty (30) days. Witemere is a low income area located in Nyeri Central Sub- County.

Giving his blessings during the announcement, H.E Hon. Mutahi Kahiga Governor Nyeri County reiterated his government's commitment to provide clean water to the residents of Nyeri County.

"All residents of Nyeri require clean water so as to maintain high standards of sanitation especially in the wake of the COVID-19. As such I have directed NYEWASCO to waive water bills for all residents of Witemere which is a highly populated area. This will ensure proper sanitation for all".

The County Commissioner, Mr. Lyford Kibaara, who also visited the area paid a water bill for the prepaid water ATM which is located in the same area. This will enable residents who do not have piped water in their homesteads access the commodity at the ATM twenty-four (24) hours a day free of charge for the next thirty days.



P.M. GICHAAGA,
MANAGING DIRECTOR

Progress on OBAII

The OBA II project is in its final leg. There are a total of 2249 new sewer connections that have been successfully connected and are flowing. The project involves construction of uPVC gravity sewer pipes and the actual connection to individual Customer households. Upon completion, the project which is targeting approximately 3000 individual households will increase sewer connections from 25%-30%.



Have you moved houses? Need a new account?

Requirements for change of tenancy meter application;

1. Duly filled application form
(Blank forms available at our Customer Care Center)
2. Copy of pin certificate
3. Copy of identity card
4. Deposit of Ksh.2000.00 (refundable)
5. Application fee of Ksh.100 (nonrefundable)
6. Turn on fee of Ksh.200 (nonrefundable)



Visit our offices for same day service.



REQUIREMENTS FOR A NEW WATER CONNECTION

1. Copy of your KRA pin certificate.
2. Copy of your National ID
3. Copy of the land's Title deed or chief's/subchief's letter indicating applicant's land ownership.
4. Deposit of Ksh.2000 (refundable)
5. Application fee of Ksh.100 (non-refundable)
6. Turn on fee of Ksh.200 (non-refundable)
7. Labour cost of Ksh.800
8. Additional cost of materials facilitating the connection

Kindly submit the above documents at the New Connection desk at our customer service center.









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Upscaling Basic Sanitation for the Urban Poor



UBSUB upgraded toilet in comparison to the previously used shack



Toilet construction appraisal process

UBSUB Gets a Boost as Pioneer Toilets Are Successfully Completed

The Upscaling Basic Sanitation for the Urban Poor (UBSUP) programme is a proven solution for improving access to household sanitation in poor urban areas of Kenya, covering the entire sanitation chain from toilet to treatment. UBSUP is anchored at the Water Sector Trust Fund (WSTF), the financing institution responsible for developing water and sanitation services in marginalized and under-served areas of Kenya, and implemented through formal water service providers.

In Nyeri, the target of the project is to construct 200 Safisan toilets which meet the minimum standards set by WSTF. It is expected to serve approximately 2000 beneficiaries in the project area (Witemere).

Mr. Isaac Nga'nga' and Samuel Mwaura residents of Witemere informal settlement in Nyeri town who enrolled for the Safisan toilets programme received a reimbursement cheque for monies spent on construction of their toilets on 27/03/2020. This was after an appraisal exercise was carried out by the project manager. The event was witnessed by the social animators who are the team working hand in hand with the beneficiaries.

New toilets attract a reimbursement of Ksh 20,000 while a rehabilitated one gets Ksh 15,000. The programme is still running. The registered residents are in a rush to complete their constructions having witnessed their neighbours receiving the subsidy.



Cheque handing over ceremony at Witemere

Tips on How To Save Water During the COVID-19 Pandemic

The demand for water has gone up in the wake of the announcement of COVID-19 presence in Kenya. The company is continuously working to ensure steady supply of water to customers despite the stringent measures that staff have to observe in the line of duty.

In this regard, our customers are urged to use water sparingly and make use of water harvesting techniques so as to ensure that the available supply is enough for everyone.

One ingenious way of harvesting water is capturing run off from roof tops when it rains. The harvested water can also be stored for future use. Rain water which is harvested under hygienic conditions can also be used for drinking and other domestic uses. It can also be stored and used for irrigation during the dry season.

Rain water harvesting reduces storm water discharges which overload the sewer system. This results to sewer bursts and overflows which may affect our health negatively.

WATER HARVESTING

What is water harvesting?
It means capturing rain where it falls or capturing the run off in our own village or town and taking measures to keep that water clean by not allowing polluting activities to take place in the catchment. It is direct rainwater collection where collected water could be stored for later use and recharged into the ground water again.

Water harvesting means to understand the value of rain, and to make optimum use of the rainwater at the place where it falls.

About 60,000 gallons of water runoff from our roofs and goes into street, streams and then in sea water. Let us install a water harvesting system in our homes and use this runoff water.

How to harvest water:

- Capturing runoff from rooftops
- Capturing runoff from local catchments
- Capturing seasonal floodwaters from local streams
- Conserving water through watershed management

Benefits of harvesting water:

- Provides drinking water
- Provides irrigation water
- Increases groundwater recharge
- Reduces stormwater discharges, urban floods and overloading of sewage treatment plants
- Reduces seawater entrance in coastal areas.

Did you know that we have a state of the art **ISO 17025:2017** accredited Lab which doubles up as an approved NEMA reference Lab?

We offer the following services;

1. Sampling of fresh water
2. Sampling of waste water

We sample for Physical, Chemical and Bacterial Parameters.

Our staffs are highly trained and accurate results are guaranteed.

Visit us today and see for yourself!



ISO accredited lab at Kamakwa



Equipment at the Lab

Nyeri Water & Sanitation Company Limited

INQUIRE YOUR
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For Quality Water

You can also download our Nyewasco App from google play store

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Celebrating The World Water Day Amid COVID-19 Crisis

NYEWASCO was established as a limited liability company under the water sector reforms enshrined in the Water Act of 2002. Its main mandate is to provide high quality water and sewerage services to the people of Nyeri Sub County and its environs.

As a responsible corporate citizen, NYEWASCO is playing an active role in the efforts of combating the spread of COVID-19. Hand-washing facilities have been provided for all customers and staff members accessing the premises.

The company has constructed 34 water points for the general public at all the Matatu terminus, public parks and health facilities within its service area. Frequent hand washing is one way to avoid infections. An online sensitization campaign is on-going. Information on precautionary measures residents and customers should be taking in this period of the pandemic is packaged in an easy to understand language and disseminated via various platforms. The messages are accompanied by visual aids for ease of understanding.

In consultation with the National and County Government of Nyeri, the company waived water bills for Witemere customers for the next 30 days with effect March 18th 2020. Witemere is a low income, densely populated area in Nyeri town. This will enhance hand washing for the residents.

The emergency standby team has been stepped up to ensure steady supply of water to customers. The company has also provided sanitizers to all offices and introduced a temperature gun at the entrance of the premises which assists in monitoring fever in all staff and customers. This is because high body temperature has been identified as one of the symptoms of the Corona virus. The number of passengers carried in official vehicles has been reduced so as to encourage social distance. All transactions are cashless. Employees with pre-existing medical conditions have been encouraged to work from home and the rest of the staff are working in shifts. Other staff members have taken their annual leaves. All these steps taken by the management are to ensure that members of staff are safe while also ensuring Business continuity.



**NYEWASCO CELEBRATES
22 MARCH 2020**

WORLD WATER DAY

THEME: WATER AND CLIMATE CHANGE



Water is essential to our livelihood.
Conserve our water towers; plant a tree today;
mitigate the effects of climate change.

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The Board of Directors, the Management team and all staff would like to appreciate our esteemed customers for their continued support in helping us achieve the lowest NRW ratio among all Water Services Providers in Kenya. (Non-Revenue Water Management Annual Report 2017/2018). You are an amazing part of the NRW management Champions. We would like to urge all of you to continue reporting any water leakages promptly so as to enable us maintain constant supply of potable water to your households. This will also help in ensuring that you only pay for water that you have used.

REACH US ON OUR HOTLINE : 0734732481.
TOLL FREE NUMBER : 0800721095



VISION

A World class Water and Sanitation
Services Provider



MISSION

To provide quality water, sanitation and allied services at commercially and economically sustainable levels through application of outstanding processes and technology to the delight of our customers and other stakeholders

NYERI WATER AND SANITATION COMPANY

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