

NYERI WATER AND SANITATION COMPANY LTD

SEPTEMBER 2022 Issue No. 37

WATSAN FOCUS

NYEWASCO Board of Directors pays a courtesy visit to the Governor's Office, Nyeri County

Nyeri Water and Sanitation Company (NYEWASCO) Senior management and Board members led by the chairman Patrick Karinga paid a courtesy call to the Governor Nyeri County, HE Mwalimu Mutahi Kahiga before our familiarization tour of the company's facilities and infrastructure.

The Governor commended NYEWASCO for its exemplary work having been recognized in the country and beyond as the best water services provider for the last 14 years in a row according to IMPACT REPORT (Water Services Utility Performance Report). I was also pleased to meet Engineer Hannah Kamau who is a new member of the Board of Directors.

"My administration pledges its commitment and continued support for all water service providers in the County." The Governor said









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NYEWASCO Board of Directors Embark on a Company Facilities Inspection Exercise

Nyeri Water and Sanitation Company Board of Directors led by chair Patrick Munuhe on September 23rd 2022 embarked on an inspection exercise of all the company's facilities to ensure that they are operating optimally. The tour which saw them visit the catchment area in River Chania and Zaina also took them to Ihwa intake, Kamakwa treatment plant, Kangemi sewer treatment plant and Nyeri Hill for an inspection so as to ensure that they are operating optimally.

The Board of Directors also joined our tree planting drive in Nyeri Hill. Led by Board Chairman Patrick Karinga, the team gave our environmental conservation efforts a boost by planting indigenous trees in the forest. The board members were flanked by the senior management and Hon. Wahinya MCA, Dedan Kimathi Ward.













Nyewasco Shines In 2022 Central Ask Show



As the 2022 Central Kenya National Show which kicked off at Kabiru-ini grounds gained momentum, NYEWASCO bagged a number of trophies after showcasing the latest innovations and technologies used in discharging its mandate of providing water and sanitation services to the residents of Nyeri town and its environs.

The company was exhibiting in the following categories which garnered the first position.

- 1. The best county and county department stand- position 1
- 2. The best stand demonstrating the application of environmental quality standards.
- 3. Best innovation stand.
- 4. The best stand in water waste water services
- 5. The stand that best interprets current show theme.

The company also emerged position 2 in best stand embracing information technology & communication system and third position in the best energy services and conservation sector stand.

NYEWASCO continues to put effort in ensuring that we deliver exemplarv services to our customers.

Central ASK SHOW 2022 as it Gained Momentum

Nyeri Water and Sanitation Company Limited was honored to receive The Governor Nyandarua County, His Excellency Dr. Moses Kiarie at our exhibition stand at Kabiruini ASK grounds on 10th September 2022. We had a chance to take him though the various water treatment and Sewer treatment processes, customer care and customer relations services, and generally what we do differently as a company that has kept us as the best water utility company for 14 years.

Among other guests that paid a courtesy visit to our stand is the National Government Administration Officers-NGAO

Nyewasco company is committed to a world class provision of quality water and sanitation services













Tree Planting Drive at Nyeri Hill

In line with the Company's theme for this year's tree-planting season, 'save the environment today and it will save you tomorrow', and to contribute towards the goal of planting 1 million trees in the five-year strategic plan, Nyeri Water and Sanitation Company yet again held a successful tree planting drive at Nyeri Hill on 2nd September 2022.

The initiative was organized by the Company's Young Water Professionals and brought together all members of staff who took to the field to plant the trees. We also had a courtesy visit by Tetu Aberdare Water and Sanitation Company who lauded our efforts in environmental conservation.

Nyeri Water and Sanitation Company Limited maintains and is committed to beneficial engagements with other water utility companies to provide quality water and sanitation services to its customers.



Tree Planting Drive at Zaina Forest

Conserving the environment is a core goal in our 5 Year Strategic Plan.

In achieving the goal of planting one million trees, NYEWASCO team led by Managing Director Eng. Peter Kahuthu conducted yet another tree planting drive at Zaina Forest on 29th of September 2022 and managed to plant 2500 trees.

This is a journey we have pledged to walk in ensuring that we move towards achieving environmental sustainability goals that have both immediate and long-term impact.

When we say we are on a mission to conserve Mother Nature, we mean business!















Fun Facts About Kabura

Name. Evangeline Mwangi

County: Murangá

Place of Birth<mark>:</mark> Nairobi

Status: Mother of two beautiful young women

Department: *Md's Office*

Favorite meal: Well, done pork

with sautée

Facebook or Instagram<mark>: FB</mark>

Extrovert/Introvert: Extrovert

Outgoing or conservative: Sometimes Out going, sometimes conservative

Passion: Challenging myself and learning a new thing daily

Quote:

If God brings you to it, He will bring you through it!











male penguins gift female penguins with rocks in order to woo them





How long have you worked in Nyewasco

12 yrs. since I was awarded my 1^{st} contract as a switchboard Operator

Give me a brief history about your career experience before joining NYEWASCO. How different is working at Nyewasco as compared to the previous experiences

Immediately after my first certificate I went to Nairobi and joined a sales company where we used to sell utensils and other home appliances. We used to walk a lot and trek all the outcast of Kanairo. Few months down the line I was attacked by pneumonia and remember losing weight drastically I remember mum shedding a tear when she saw me and that's when I quitted the sales job.

I then came to NYEWASCO as a cleaner with an outsourced company later with Grace of God I joined NYEWASCO as a casual/messenger in the registry and later was transferred to Switchboard still as a casual but later was awarded my first contract as a Switchboard Operator in 2010. I worked there for about 5 years and on December 2016 I relieved the Executive Secretary then Madam Alice when she proceeded on leave till February 2017

The MD then CPA Peter Gichaaga now 'the late' (May his soul continue Resting in Eternal Place) saw the prospective in me and retained me in the big office as the Assistant ES. After the retirement of my predecessor, I acted as an Executive Secretary and later I became the Executive Assistant to the CEO NYEWASCO.

What is the happiest moment you have experienced in NYEWASCO

My most memorable and happiest moment is 1st July 2019 when I was appointed and confirmed as the EA despite all the odds and negativity I borne.

'IN DEED NO HUMAN IS LIMITED'

What is a typical day or a week for you. What do you like most about your work

My days are normally hectic bearing in mind we work under strict deadlines and guidelines. Working in the top office is not a walk in the park since you have to ensure everything is perfectly done and on time guided by the various guidelines i.e WASREB, ISO, Company Policies etc and also achieve our objectives and serve our customers accordingly.

I can say I work under a tight/busy schedule which see me sometimes being in the office very early or late in the evening.

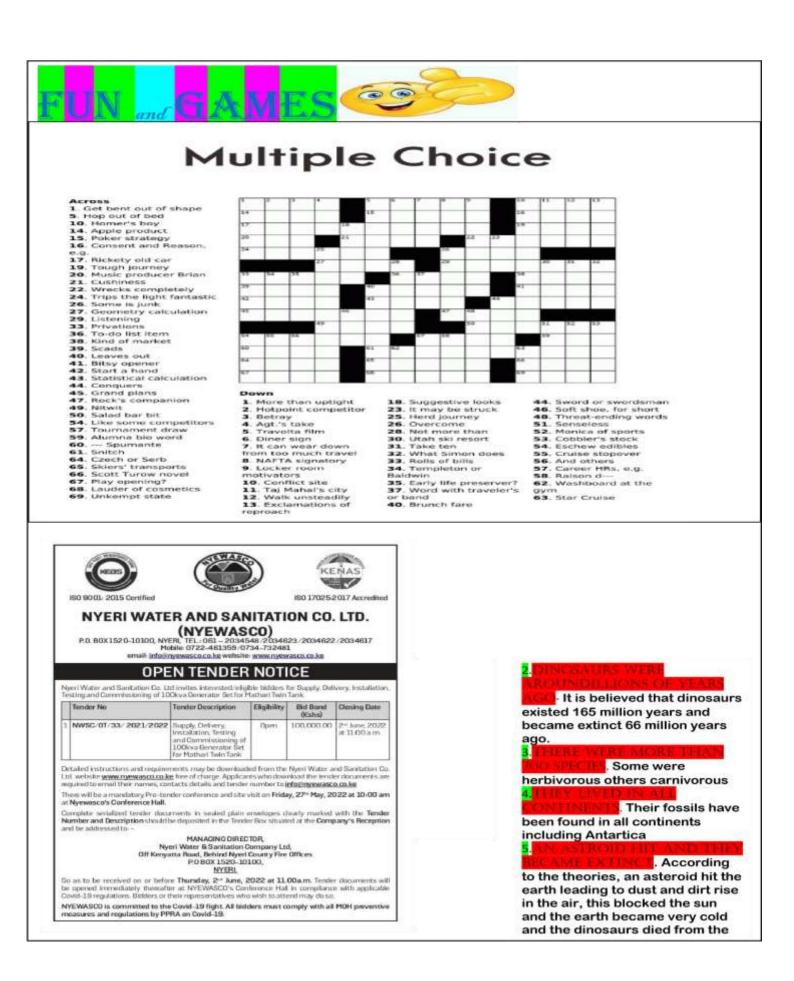
What are your hobbies and how do you spend your time beyond work schedule

Music and dancing all the way, travelling and socializing.

Who inspires you

'Mmmmmm.... Phenomenal women in leadership especially **H.E Anne Mumbi Waiguru, EGH OGW** who now is the Chair – Council of Governors. I like her resilient, patience, leadership and her mettle no matter what comes her way.

I would also take this opportunity to congratulate **Hon. Alice Muthoni Wahome** for her appointment as the CS Water, Irrigation & Sanitation. "**THE BOSS** "



Tumulike Mwizi Pamoja Campaign

Nyeri Water and Sanitation Company has launched a *Tumulike Mwizi Pamoja Campaign* aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security& Investigations Office, Pro Poor and Planning Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low-income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self- connection after cut off for non-payment is a criminal offence punishable by law? The following penalties applies:

1. ILLEGAL CONNECTION: Commercial, Industry, Construction fraud- Sh. 100,000 plus estimated consumption during the period of illegality.

2. ILLEGAL WATER CONNECTION FRAUD DOMESTIC- Sh.30,000.

3. SELF CONNECTION after cut off for non -payment Sh. 5000 and billing backdated from date of cut off.

These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been caught by our security & investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of waste water in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

1. Facebook@nyewasco

2. Twitter@water_nyeri

3. Toll free phone number 0800721095

4. Phone number 0734 732 481/ 0714 430 000

Email info@nyewasco.co.ke

Let's stop mwizi together. Help us serve you better.









YOU CAN NOW PAY YOUR WATER BILLS VIA M-PESA PAYBILL



Our Services:

The laboratory offers sampling and testing services from various water sources as follows;

- Drinking Water E.g. treated piped water, bottled water etc.
- Surface Water E.g. Rivers, streams, dams, etc.
- Ground Water E.g. Boreholes, wells, springs etc.
- Mineral Water E.g. Bottled water etc.
- Deionize Water
- Effluent Water E.g. Raw sewage and final effluents

Our lab also serves as National Environment Management Authority (NEMA) reference lab



NYEWASCO NEW PRICE LIST FOR PRODUCTS & SERVICES WITH EFFECT FROM 01/07/ 2020.

CNI			NITINI
SN	ITEM	UNIT	NEW
			CHARGES(Ksh.)
1	Educational visits	Per Visit	10,000.00
	(Colleges and		
	Universities)		
2	Educational visits	Per Visit	6,000.00
	(Primary Schools)		
3	Photo Session	Per Visit	3,000.00
4	Music Video Shooting	Per Visit	3,000.00
5	Labour Charges for	Per Plumber/	1,000.00
	Plumbers	per day	
6	Hire of NRW	Per	5,000.00
	Management	Machine/	
	Equipment	per Day	
7	Leak Detection	Per Day	5,000.00
8	Bust Fusing of Pipes	200mm	4,500.00
	(Per Joint)	110mm	4,000.00
		90mm	3,500.00
		75mm	3,000.00
		63mm	1,000.00
9	Fish	Kg	100.00
10	Eco-Friendly Manure	Tonne	500
11	Empty 45 kg Containers	1	500
	(Kamakwa Treatment		
	Plant)		
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The Board of Directors and Top Management would like to thank Staff, esteemed Customers and all Stakeholders for the exemplary performance as exhibited in the IMPACT: A Performance Report of Kenya's Water Services Sector- 2020/2021.

Nyeri Water and Sanitation Company Limited has recorded stellar performance for 14 years in a row. The Board of Directors takes pleasure in commending the whole team for their commitment and hard work. We urge you to continue with the same spirit as we strive to deliver exceptional services to all our customers.

REACH US ON OUR HOTLINE : 0734 732 481/ 0714 430 000

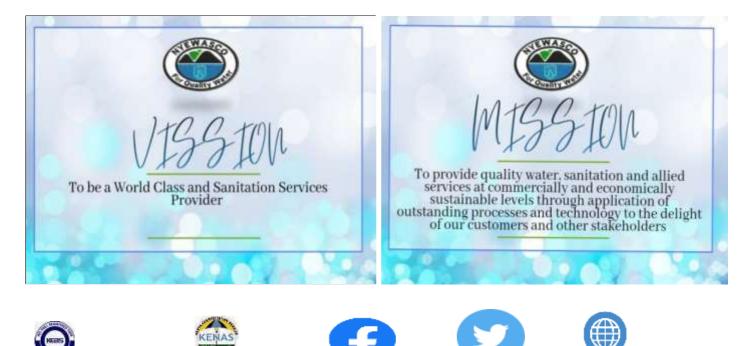
TOLL FREE NUMBER

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: 0800721095

www.nyewasco.co.ke

@Nyeri_water



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A Publication by Nyeri Water and Sanitation Company

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ISO 9001-2015 Certified