



NYERI WATER AND SANITATION COMPANY LTD

DECEMBER 2022/JANUARY 2023 Issue

WATSAN FOCUS

Happy Holidays: Merry Christmas and A Happy New Year 2023

NYEWASCO
For Quality Water

Provision of Quality Water and Sanitation Services

The Chairperson, Board of Directors
The Managing Director, and
Staff Members at Nyeri Water and Sanitation Company
Limited wishes all our Customers, Partners, and
Stakeholders

a

merry
Christmas
& Happy New Year
2023

"May all that is beautiful, meaningful and joyous, be
yours this Holiday Season and throughout the coming
Year."

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ISO 9001:2015 Certified



ISO/IEC 17025:2017 Accredited



@waternyeri



@Nyeri_water

Happy 25: NYEWASCO Silver Jubilee Celebrations

Nyeri County CECM Department of Water, Irrigation, Environment and Climate Change Mr. Fredrick K Kinyua flanked by the Board of Directors Nyeri Water and Sanitation Company Limited on Wednesday 21st 2022 led the team of senior management, partners and staff in celebrating the end of year party at Kamakwa Water Treatment Plant.

The event was marked with tree planting in honor of the Company's silver Jubilee and culminated to the awarding of the team members for their exemplary performance throughout the year. The senior members of staff who will be exiting the company for retirement after successful years of service were also celebrated.

The end of the year gives us time to reflect on the beginning of it. A chance to work on our failure, best our strengths and appreciate every person's importance and their contribution in our lives.

Cheers to a dedicated staff and to many more wins come 2023.



From Left: The Chairman Board of Directors, CECM Water and Irrigation, Nyeri County and the Managing Director Nyeri Water cake cutting during Silver Jubilee Celebrations.



Top: The Board of Directors and Senior management on a tree planting activity during this years Nyeri Water and Sanitation Company End Year celebrations as we also marked our Silver Jubilee since the Company's Incorporation.

Right: Staff members in attendance and invited guests who joined us to mark this milestone.



Celebrating Long-Service: Honoring Staff and Retirees

Looking back as we celebrate 25 years of service delivery, some things remain constant and among them is a dedicated staff whose goal was to make our company lead on every front.

Nyeri Water and Sanitation Company Limited used the opportunity during the End of Year Get Together to celebrated the members of staff that are exiting the company for retirement after more than 20 years of service.

We credit most of our achievement to our long serving members of staff who have walked the journey and defied so many challenges to achieve the national and international recognition that we hold today. You will always be remembered for your hard work throughout the years.

THANK YOU FOR YOUR DEDICATION TO THE TEAM. ENJOY YOUR RETIREMENT



Editorial: END YEAR CELEBRATIONS



The Best Volleyball team men in Wasco games 2022. Kudos Team!



Top: Table Tennis Champions in 2022 Wasco games.
Congratulations team and we do it again next year!



TOP: Members of Nyeri Water Choir receiving an award.

BOTTOM: Nyeri County CEC joins the cultural dancers for a dance before presenting them with an award.



Members of the Board of Directors Nyeri Water and Sanitation Company receiving their trophy for the participation in the WASCO games earlier this year Presenting the trophy is Nyeri County's Water and Irrigation CECM.



For being a perfect team leader. A board member issuing a performance trophy to Nyeri Water team leaders that led us into 2nd position in this year's WASCO Games.

Editorial: END YEAR CELEBRATIONS



Nyeri Water and Sanitation Members of the ASK Show Committee receiving an award for an exemplary performance. The Company bagged A total of five trophies in this year's Kabiruini ASK National Show



Top: Men Squash Team Receiving a trophy from this Year's WASCO games from the managing Director Eng. Peter Kahuthu.

Bottom: Honoring Years of Service to the long serving members of staff



Top: The Managing Director presenting The WASREB'S Award for the 1st position WSP to the Nyeri County's CECM Water and Irrigation

Bottom: Men's Table Tennis team receiving an award



TOP: Nyeri Water and Sanitation Company Choir performance during this Years End of Year Get together. Also had the opportunity to launch the Company's Anthem. See the anthem details and lyrics on page (10)



In the Spirit of Christmas: Spreading Love and Light CSR

Christmas comes a season of goodwill, and there is no better way for Nyeri Water to reflect on it besides through giving back to the community as a way to also increase our corporate social responsibility activities and efforts.

NYEWASCO distributed assorted gifts to Nyeri Hospice, Mathari Mission Hospital and Nyeri Maximum Prison as a way to celebrate Christmas.

As we seek to maintain the lead countrywide in providing quality water and sanitation services to our customers, we also remain conscious of the needs of the less fortunate in the community around us.



Great things happen when we come together. Staff from Nyeri presenting Christmas gifts to Nyeri Hospice staff



Top Right: distributing toiletries and sanitation products to Nyeri Maximum Security Prison



: Nyeri water Staff at Mathari Mission Hospital extending the festive season warmth

Kindness is giving Hope to those who think they are all alone in this world.

We do it again in 2023!

QUERY & PAY NYEWASCO BILL



DIAL

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Tree Growing Day: Gatei Sewer Station

As we approached the end of year 2022, we held a Tree planting drive to mark the one year we have experienced and the eventual success to meet our customers' expectations.

More than 500 trees were planted by our staff led by the manager, Internal Audit, Risk and Compliance adding on more than 16000 trees planted this year. Trees and forests play an essential role in mitigating the impact of climate change. Planting trees is one of the most important things we can do to contribute to the health of the planet.

May this festive season remind us that in our daily lives, on our busy schedule, in the middle of our dynamic interactions and relationships, we all need regular exploration of our connection with nature and our planet. This act is fundamental. The health of our planet is essential to our own health and wellbeing, and to our future and trees are an essential part of it.



Nyeri water and Sanitation Company Limited staff led by the Manager Internal Audit Risk and Compliance during the tree planting drive.

We have successfully adopted Zaina Forest, Nyeri Hill and the company's various facilities with different tree species from bamboo trees to indigenous and fruit trees.

More than 16000 trees have been planted in the past one year as we seek to fulfil the Company's Strategic Goals and the greater mission to sustain our core resource.



Tree Growing Day: Kiganjo Sewer Station


While still pursuing on our five-year strategic goals that focus on environment conservation and to make the best out of the ongoing rains, Nyeri Water and Sanitation Company Limited held a Tree planting drive at Kiganjo Sewer Station today 7th December 2022.

More than 1500 seedlings of cachulina, Cyprus and eucalyptus species were planted adding to a total of more than 9000 trees planted in four months.

We pride ourselves in these initiatives because we believe that saving the environment today, will indeed save humanity tomorrow.

On a Mission to save and conserve the Environment





NYEWASCO EXPLAINS

DEMYSTIFYING THE FINAL BILL


A final bill is the amount of money charged for consumption between the last meter reading date and the date of account termination. This is usually deducted from customer deposit. We thought you should know.

CONNECT WITH US:

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[@nyeri_water](#)

Join the campaign



Save water now, it will save you later

STRENGTHENING PARTNERSHIPS: Signing of MOU with KEFRI

Nyeri Water and Sanitation Company on 25th January 2023 hosted Officials from Kenya Forestry Research Institute. The MOU was signed Managing Director Nyeri Water and Sanitation Company Limited Eng. Peter Kahuthu and entails various areas of partnerships and collaborations in environmental conservation and climate change that threatens our core resource. The move of the partnership is also a move in the right direction as NYEWASCO pursues the Strategic Objective Goal on Environmental conservation aimed at planting more than 1 million trees in a span of five years, as well as honoring the Presidential directive on climate change mitigation agenda late last year.

Kenya Forest Research Institute undertakes research and provides technologies and information for sustainable management, conservation and development of forests and allied natural resources

We thank KEFRI for this partnership and we invite other organizations and corporations to take part in this great initiative to curb climate change and this not only puts us on a roadmap to achieve our strategic goals but ensures sustainability of our resources.



Fun & Games

SUDOKU PUZZLE

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				4				
7	2		3	8		5		
5		2	6				4	1
			5				7	
	6	7						3

Word Puzzle

Emergency Medical Services

D	I	C	I	X	O	E	S	L	U	P	S	E	A
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I	R	B	C	A	I	D	R	A	C	S	R	E	B
S	A	B	S	S	T	R	O	K	E	R	E	R	U
P	N	P	P	O	I	D	A	R	R	P	N	G	L
A	S	P	E	E	I	S	L	R	E	R	S	E	A
T	F	D	C	D	R	U	G	B	A	G	X	N	N
C	E	R	I	Y	N	A	R	E	S	R	N	C	C
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O	M	B	L	L	L	A	F	P	O	K	C	P	R
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T	N	O	N	R	E	B	R	E	A	T	H	E	R

FALL
BACKBOARD
SPECIALIST
EMERGENCY
TRANSFER
DISPATCH
DRUG BAG
CPR
PARAMEDIC
RESPIRATOR
NON REBREATH
SIREN
OXYGEN
PULSE OX
AMBULANCE
CARDIAC
EMT
MEDICATION
STROKE
RADIO

SUDOKU PUZZLE: LAST MONTH'S SOLUTION

1	5	6	2	3	9	7	8	4
7	4	3	8	6	6	9	2	1
9	8	2	1	4	7	5	6	3
3	7	5	4	1	2	8	9	6
6	1	4	9	7	8	2	3	5
2	9	8	3	6	5	4	1	7
4	6	9	7	8	3	1	5	2
5	2	1	6	9	4	3	7	8
8	3	7	5	2	1	6	4	9



NYERI WATER AND SANITATION
COMPANY LIMITED.

COMPANY ANTHEM

By John K. Chege

Ewe Mungu twakuomba uilinde, na utunze
kampuni yetu
NYEWASCO. Ili tuweze kuwatumikia
vyema, wananchi
wote wa gatuizi letu.

Chorus.

Huduma njema, kwa mwanachi, kwa uwazi pia
uwajibikaji,
tuzingatie usawa kwa kila mteja, tuboreshe
ufanisi wetu
Sote.

Twajivunia sote kwa huduma bora, ubunifu
wetu wa
teknologia. Manyumbani wanapata maji
safi, na wateja
wetu wanafurahia.

Mazingira safi twayazingatia, uhifadhi
Mazingira
twadumisha, ukusanyaji maji taka
'meboreshwa, sisi sote pia
tunajivunia.

Sisi wafanyikazi wote wa NYEWASCO,
twazingatia
taaluma iliyo bora, twakumbatia
ubunifu na umoja, tueneze
ufanisi wetu sote.

Tumulike Mwizi Pamoja Campaign

Nyeri Water and Sanitation Company has launched a *Tumulike Mwizi Pamoja Campaign* aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security & Investigations Office, Pro Poor and Planning Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low-income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self-connection after cut off for non-payment is a criminal offence punishable by law? The following penalties applies:

1. **ILLEGAL CONNECTION:** Commercial, Industry, Construction fraud- Sh. 100,000 plus estimated consumption during the period of illegality.
2. **ILLEGAL WATER CONNECTION FRAUD DOMESTIC-** Sh.30,000.
3. **SELF CONNECTION** after cut off for non -payment Sh. 5000 and billing backdated from date of cut off.

These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been caught by our security & investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of waste water in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

1. Facebook@nyewasco
2. Twitter@water_nyeri
3. Toll free phone number 0800721095
4. Phone number 0734 732 481/ 0714 430 000

Email info@nyewasco.co.ke

Let's stop mwizi together. Help us serve you better.





Our Services:

The laboratory offers sampling and testing services from various water sources as follows;

- Drinking Water E.g. treated piped water, bottled water etc.
- Surface Water E.g. Rivers, streams, dams, etc.
- Ground Water E.g. Boreholes, wells, springs etc.
- Mineral Water E.g. Bottled water etc.
- Deionize Water
- Effluent Water E.g. Raw sewage and final effluents

Our lab also serves as National Environment Management Authority (NEMA) reference lab



YOU CAN NOW PAY YOUR WATER BILLS VIA M-PESA PAYBILL

**PAYBILL
NO.
968800**

YOU CAN ALSO PAY YOUR BILL VIA



EQUITY

A/C NO 0110261003593




Ecobank
The Pan African Bank

A/C NO 6652000567



FamilyBank
With you, with life

A/C 055000043395




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**DOWNLOAD OUR
NYEWASCO
APP**


TODAY!!!!


Pay water bill
Get a mini-statement
View your meter readings
Jisomee meter and many more!

 GET IT ON
Google Play

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 @nyeri_water

NYEWASCO NEW PRICE LIST FOR PRODUCTS & SERVICES WITH EFFECT FROM 01/07/ 2020.

SN	ITEM	UNIT	NEW CHARGES(Ksh.)
1	Educational visits (Colleges and Universities)	Per Visit	10,000.00
2	Educational visits (Primary Schools)	Per Visit	6,000.00
3	Photo Session	Per Visit	3,000.00
4	Music Video Shooting	Per Visit	3,000.00
5	Labour Charges for Plumbers	Per Plumber/ per day	1,000.00
6	Hire of NRW Management Equipment	Per Machine/ per Day	5,000.00
7	Leak Detection	Per Day	5,000.00
8	Bust Fusing of Pipes (Per Joint)	200mm	4,500.00
		110mm	4,000.00
		90mm	3,500.00
		75mm	3,000.00
		63mm	1,000.00
9	Fish	Kg	100.00
10	Eco-Friendly Manure	Tonne	500
11	Empty 45 kg Containers (Kamakwa Treatment Plant)	1	500

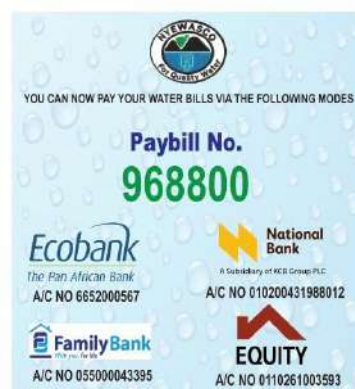
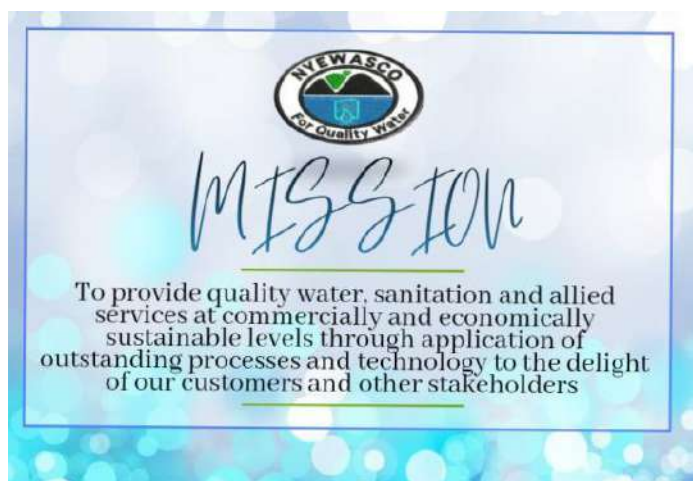
Nyeri Water and Sanitation Company

The Board of Directors and Management would like to thank Staff, esteemed Customers and all Stakeholders for the exemplary performance as exhibited in the IMPACT: A Performance Report of Kenya's Water Services Sector- 2020/2021.

Nyeri Water and Sanitation Company Limited has recorded stellar performance for 14 years in a row. The Board of Directors takes pleasure in commending the whole team for their commitment and hard work. We urge you to continue with the same spirit as we strive to deliver exceptional services to all our customers.

REACH US ON OUR HOTLINE: 0734 732 481/ 0714 430 000

TOLL-FREE NUMBER: 0800721095



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